

**Studio 108/ Tracy Rhinehart LLC Terms & Conditions**

1. All Studio 108/Tracy Rhinehart LLC purchases and reservations are non-refundable after the designated date, except in the case that a retreat does not occur. Credit card transaction fees will be subtracted from all refunds.
2. Payment is managed by Selva Armonia. Please note the stated refund policy. If the balance is not paid on or before February 1<sup>st</sup>, the booking will be treated as canceled.
3. Customers are provided shuttle/transportation to and from San Jose International Airport and Selva Armonia. Studio 108/Tracy Rhinehart LLC/Selva Armonia will not refund money to customers who choose alternative transportation and/or were not able to attend the retreat due to weather, cancelled flights, or other impediments to travel. Participants unable to make the appointed departure times will be responsible for their own transportation arrangements and payments.
4. Studio108/Tracy Rhinehart LLC are not held liable for any customer travel, food or other costs not included in the retreat.
5. Studio 108/Tracy Rhinehart LLC reserve the right to offer discretionary discounts and this does not affect the status of any guests who have paid the full price and no discount will then become due to them.
6. The customer shall not use any retreat property except for permitted use and shall not use the property for any offensive, noisy, dangerous, illegal, entertainment, immoral or improper purposes. The customer shall not do anything which may be a nuisance or annoyance to retreat guests, staff or property owners. There is no smoking of any substances permitted in or on the retreat property.
7. Studio 108/Tracy Rhinehart LLC reserve the right at their sole discretion to terminate retreat involvement by the customer in the event of any breach of these terms and conditions. The customer will be required to vacate the retreat and Studio 108/Tracy Rhinehart LLC shall not refund payment or accept any consequential liability damages or loss.
8. Retreat participants must be 18 years of age or older and agree to be entirely financially responsible for all charges and other fees arising from participating in this retreat.
9. It is the customer's responsibility to ensure that he/she has all relevant travel documentation.
10. Studio 108/Tracy Rhinehart LLC can accept no responsibility for delay or cancellation of any flights, train, buses or other forms of transport.
11. Studio 108/Tracy Rhinehart LLC reserve the right to alter any facility, accommodation, or yoga activity.
12. Customer understands that it is their responsibility to consult with a physician prior to and regarding their participation in yoga classes and retreat activities.
13. In consideration of being permitted to participate in yoga retreat classes and activities, customer agrees to assume full responsibility for any risks, injuries or damages, known or unknown, which they might incur as a result of participating in the program, and promise to participate with their comfort

zone. In further consideration of being permitted to participate in the yoga retreat and activities the customer knowingly, voluntarily and expressly waives any claim they may have against the yoga class instructor for any injury or damages that they may sustain as a result of participating in the retreat. Customer will inform the instructor of any new injury or condition which might affect their ability to practice yoga or take part in retreat activities.

14. Studio 108/Tracy Rhinehart LLC cannot guarantee necessary or emergency medical attention or treatment. Studio 108/Tracy Rhinehart LLC, its employees, representatives and affiliates are not and will not be held liable or responsible for injuries, accidents or death to the renter/facilitator/host or the renter's participants, students, employees, representatives and affiliates. The customer assumes all liability and responsibility for any and all accidents, injuries, illnesses, theft or any other incidents including, but not limited to, death, during this retreat.

15. Studio 108/Tracy Rhinehart LLC cannot accept any responsibility for loss or damage of personal possessions or valuables of the customer.

16. In the event of a customer having any complaint then he/she will not discuss this with any third party and shall notify the retreat coordinators as soon as possible.

17. Studio 108/Tracy Rhinehart LLC shall not be liable for any failures beyond its control. This covers natural disasters, war, 'acts of God', closure of airports, civil strife, accidents or failure to perform by third parties, including suppliers and subcontractors.

18. Studio 108/Tracy Rhinehart LLC accepts no liability for loss, damage, injury or illnesses which may be received during the customers stay or traveling to and from The Spring Equinox Align + Shine Yoga Retreat in Costa Rica.

19. It is recommended that all customers have adequate travel, cancellation and medical insurance for the duration of this trip.

20. It is recommended that all customers take safety precautions by keeping valuables, such as jewelry, at home.

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Signature

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Date